



FREQUENTLY ASKED QUESTIONS



Summer Camp 2021 YMCA OF SPRINGFIELD

Is it too late to register? Registration closes 7 days prior to start of each week of camp.

Do I have to register for the same camp for the whole summer? You may register for as many different camps as you like!

My child will only attend 3 days, can I get a partial fee? Prices are for the week only.

My child got sick and didn't attend camp, can I get a refund? If you missed a whole week, please reach out to Camp Desk and provide a doctor's note.

How much do I have pay to register? You may choose to pay a \$25 deposit to hold your child's spot and the remaining balance will be due seven days prior to camp starting.

I am going to have assistance from CCP or DCFS to pay for camp, what do I need to do? See the CCP/DCFS Form for instructions.

Are registration fees refundable? No

Does the YMCA have scholarships? Yes. We have financial assistance and information can be found on main camp page (at the bottom).

I registered for the wrong week of camp and need to move it to a different week of camp. Can I do that? If camp week is two weeks away and the camp you want has open spots, absolutely. Contact Camp Desk with information about necessary changes.

My child won't turn 5 until after camp starts. Your child is welcome at camp as soon as they turn 5, but not before. This mandate is part of a state policy that we cannot change.

My child turns 13 in the midst of the summer. They can be enrolled in camp for the whole summer, or you may choose to enroll them in the Counselor In Training Program.

When can I drop my child off? If registered for Explorers, Gymnastics, Kerasotes, or WKT you may drop off as early as 7am and pick up as late as 6pm. If registered for Sports or Fitness Camps, no more than 5-10 minutes before start of camp and pickup is immediately at end of camp.

Can I leave them in the lobby (or elsewhere in the building) early? No. A guardian must sign your child in to (and out of) camp at the start of each day. Same goes for pickup – must be signed out by guardian. *The only exceptions are for Counselors in Training.*

The camp I want is full, what do I do? You may register and be added to the waitlist for no initial fee. If a spot opens, we will contact you. If there is another camp you are interested in (a second choice), you may register and we will move your registration if your first choice opens.